

NHS continuing healthcare (CHC)

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NHS continuing healthcare (CHC) is the name given to a package of care which is arranged and funded solely by the NHS for people aged 18 and above who have been assessed by the service as having a primary health need. NHS Continuing Healthcare is not awarded due to disease or diagnosis, nor is it awarded based on who provides the care or where it is provided.

Funding can apply to any setting, including your own home or a care home. It is free, unlike support provided by local authorities, for which you may have to pay, depending on your income and savings.

Funding arrangements are subject to regular reviews and may change in response to peoples changing needs.

The [Department of Health](#) provides a summary of the continuing healthcare process, visit the website for more information.

Who is Eligible?

Eligibility is determined by a detailed assessment which looks at all of aspects of care needs:

- Nature: the individual's needs and the interventions required to meet those needs
- Complexity: the level of skill/knowledge required to address an individual need or the range of needs and the interface between two or more needs.
- Intensity: one or more health needs, so severe they require regular intervention
- Unpredictability: unexpected changes in condition that are difficult to manage and present a risk to you or to others.

The assessment process guidelines are set down by the [Department of Health in the "National Framework for Continuing Healthcare and NHS-funded nursing care"](#).

If someone needs to be assessed for NHS continuing healthcare, a referral should be made to the team.

Who to contact

Name	Continuing Healthcare Team
Telephone	01753 636 302
Email	WAMCCG.BEHC@nhs.net
Website	NHS continuing healthcare (CHC)

Where to go

Address	King Edward VII Hospital St. Leonards Rd Windsor
Postcode	SL4 3DP